

List of user error messages - Active Directory

1 "Cannot find user in Active Directory for this domain: <AD server specified in mapping>"

System could not find the user currently logged into the machine in the AD domain specified in the mappings (sys info)

2 "Failed getting User profile"

System found the user, but could not retrieve the profile for some unknown reason

3 "This user does not have a mapping to Maplewood. Please contact your administrator."

System found the user, but the user has nothing in the field used for mapping to Maplewood

4 "Staff member not found in Maplewood. Active Directory mappings do not match."

System found the user, but the info in the field used for mapping (i.e. staff number) does not map to a user in maplewood

5 "Cannot validate user in Maplewood. Active Directory mappings do not match."

System found the user, but the info in the field used for mapping (i.e. staff number) does not map to an active staff member in maplewood

6 "No mapping exist in Maplewood for staff accounts."

System does not attempt to find the user because there is no mapping set in Maplewood